

Image Enhanced Annual Inspection Guarantee

Section 1a) Annually, Image Enhanced Inc will provide a Masonry Inspection Report. Notifying the Customer of any masonry problems or defects around the entire property (i.e. window sills, chimney(s), foundation, sidewalks, archways, stairs, columns, driveways, etc). If there are any defects with the workmanship or materials that Image Enhanced Inc. previously provided - all repairs (labour and materials) will be paid for by Image Enhanced Inc during the time period expressed through the Guarantee.

(Section 1b) In addition to the Annual Inspection Report - Image Enhanced Inc. will provide digital pictures of any defected masonry units or structures, Informative Masonry Corrective Information, Masonry Estimates and contract start dates.

(Section 2a) Image Enhanced will not guarantee that the workmanship or material used will withstand Acts of God (i.e. Tornadoes, Earthquakes, Lightning Strikes, Frost that causes shifting and cracking or any other Acts of God that are beyond normal weather patterns). If damage occurs during such Acts of God - Image Enhanced will not guarantee the workmanship or materials - but rather, the Customer's Home Insurance Provider may cover the repairs, if so covered in policy. Image Enhanced will not guarantee any labour or materials used to repair or build walkways, steps, porches, columns or any other structures that do not have a foundation that is at least four feet deep. Image Enhanced will not warranty any work that is performed less than 2 feet above ground level and walking level. If any products are used on the masonry units (i.e. bricks, stone, concrete, tile, mortar etc.) during the wintertime to intentionally cause a thaw cycle to occur (i.e. salt, calcium etc.) this guarantee will no longer be valid.

(Section 3a) This guarantee becomes effective on the date of issue of your Annual Inspection Guarantee.

(Section 4a) The Image Enhanced 100% Customer Satisfaction Guaranteed program will apply to all work performed under the Annual Inspection Guarantee service. Image Enhanced Inc will complete all projects according to the terms agreed upon and will not leave until you are a 100% satisfied customer.

(Section 5a) There are no other guarantees expressed or implied, and Image Enhanced Inc. is not liable for any consequential damages of any nature or kind.

(Section 6a) This Annual Inspection Guarantee will cover all workmanship and materials outlined in the contract bearing the IECC#_____.

(Section 7a) I, _____ the legal owner of the property located at _____ has purchased the Image Enhanced Annual Inspection Guarantee for a total of _____years.

(Section 8a) I understand that the total value of the Annual Inspection Guarantee is \$_____(Tax included).

Customer's Name

Signature Date

Sales Rep's Name

Signature Date